mos | Training

SUPERVISORPROGRAM

Supervisor Package

The duties expanded. The training didn't.

Queensland expanded what coal mine supervisors are accountable for, but no new qualification was created to match. The Supervisor Package is five courses and 56 modules built around the duties the role now carries.

The package covers the legal foundation of the role, the everyday leadership routines that hold a shift together, and the three technical areas supervisors are expected to judge in the field: atmosphere, strata and emergency response. Courses are sold together or individually, and each one stands on its own.

At a glance

Format
Online / LMS-based training

Structure
Five courses containing 56 modules

Audience
Underground coal mine supervisors and frontline leaders

Delivery
Sold as a package or as individual courses

Focus
Legal duties, leadership, emergency response, atmosphere and strata

Who this package is for

- Underground coal mine supervisors
- Newly appointed or developing supervisors
- Production and development frontline leaders
- Personnel preparing for greater statutory or supervisory responsibility
- Sites building consistent supervisor capability across shifts

What supervisors take away

- Understand the legal framework that governs underground coal mine supervision.
- Apply the five supervisor responsibilities set out in section 16A of the CMSHR.
- Use the SHMS, PHMPs and critical controls as active tools for managing risk.
- Lead crews with clear expectations, visible presence and disciplined shift routines.
- Recognise atmospheric deterioration and act on TARP triggers before conditions escalate.
- Understand ground behaviour, support and monitoring well enough to judge strata risk.
- Lead an emergency response from first recognition through withdrawal and escalation.
- Recognise psychosocial hazards and take practical steps to address them.

In 32 of 47 Queensland mining fatalities the work required supervision. In 25 of those, supervision was inadequate or absent.

The five courses

Each course stands on its own and can be taken individually. Together they build supervisor capability from the legal foundation of the role through daily shift leadership and into the technical judgement the job demands underground.

Underground Coal Mine Supervisor

12 modules

The legal foundation of the role. The Act and Regulation, personal obligations and the five supervisor responsibilities under section 16A of the CMSHR, through SHMS, PHMPs and critical controls, reporting and IMRS, industrial manslaughter and psychosocial hazards.

Emergency Response

11 modules

The complete response pathway. Preparedness and incident classification, TARPs and supervisor first response, scene isolation and reporting, communications and Incident Control, Mines Rescue and escalation, scenario practice and managed re-entry.

Leading the Shift

7 modules

The everyday leadership routines. Pre-start, handover, Short Interval Control, action capture, feedback given in the moment, visible field leadership and meetings that close with confirmed actions.

Atmospheric Monitoring

18 sections

Ventilation and atmosphere in two parts. Ventilation fundamentals, airflow measurement, heat and gas detection, then outburst and inrush, gas drainage, TARPs in practice, controlled ventilation and spontaneous combustion.

Strata Management

8 modules

The ground and how it behaves. Geology, stress and stress redistribution, structural geology, ground capability analysis, support concepts, monitoring techniques and ground failure modes.

Pricing

Pricing depends on delivery format, group size and whether you take the full package or individual courses. Taking all five together costs less than buying them one at a time. Get in touch and we'll put a quote together for your site.

info@mappedoutsolutions.com

Outside Queensland

The legislative modules are written around the Queensland framework, because that is where the supervisor gap sits. The leadership, emergency response, atmospheric monitoring and strata content applies to underground coal operations anywhere, and MOS delivers to sites outside Queensland. Talk to us about adapting the legislative content to your jurisdiction.

Five courses. 56 modules. Taken together or one at a time.

Book today

Build supervisor capability that matches the duties the role now carries. Bring the Supervisor Program to your site with MOS Training.

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mapped out solutions®

Mapped Out Solutions (MOS) develops practical training and operating systems for high-risk, high-demand environments.

Our training strengthens frontline capability, improves operational discipline and supports safer, more consistent decision-making.

We will always have a plan.