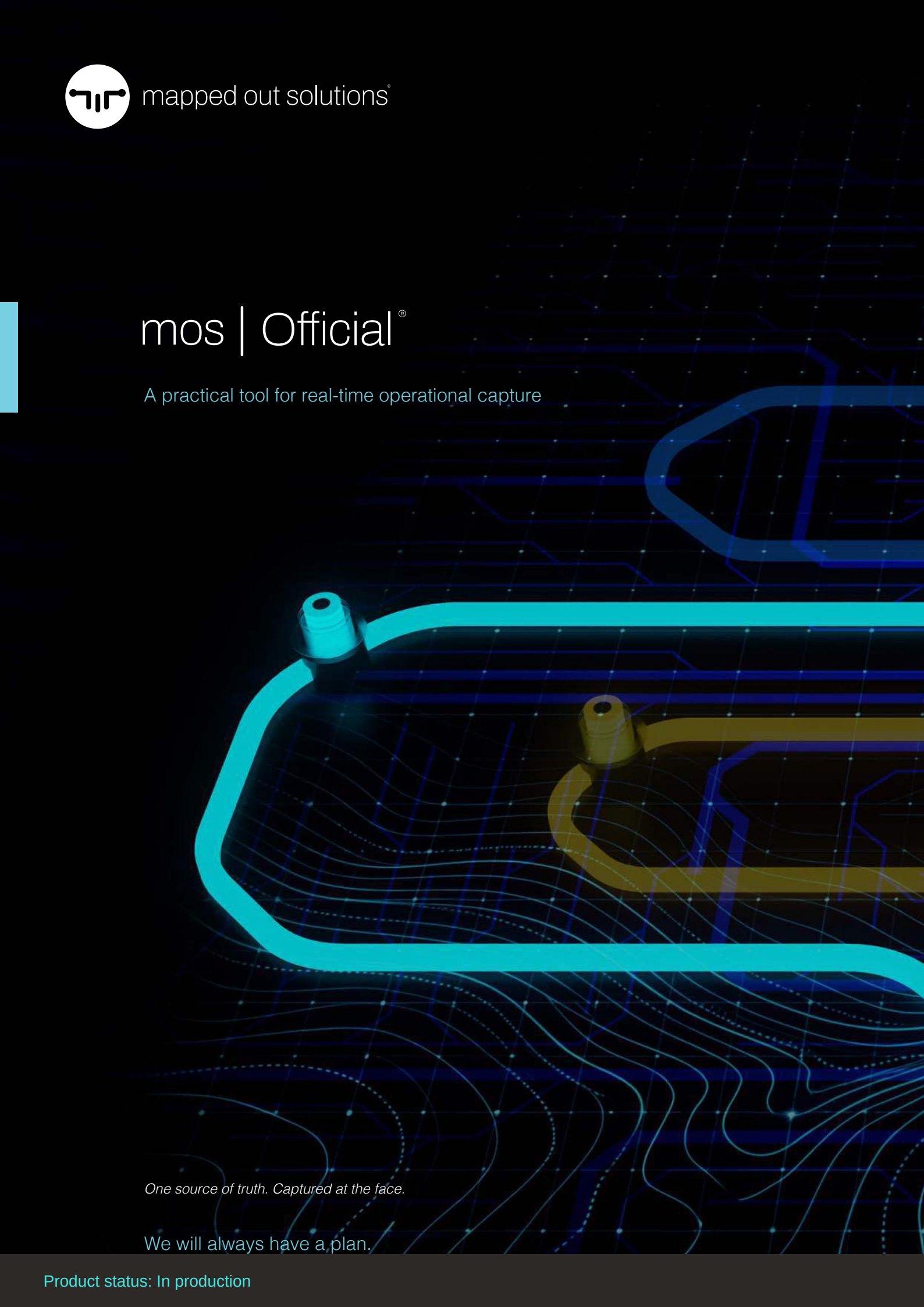
mapped out solutions®

mos | Official®

A practical tool for real-time operational capture



One source of truth. Captured at the face.

We will always have a plan.

Product status: In production

mos | Official®

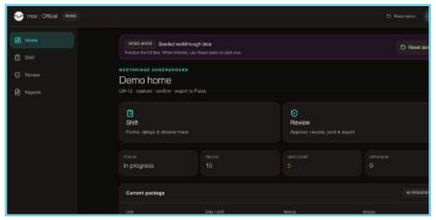
At Mapped Out Solutions, we understand that strong operational decisions depend on accurate, timely information from the field.
That is why we developed Official® as a software solution designed to help teams capture operational activity, delays and observations in real time, directly at the source.

What Official® offers

mos | Official® is built to help operations improve reporting accuracy, strengthen visibility and create a clearer picture of what is happening underground, without relying on paperwork or delayed updates.

Here's how it supports your operation:

- Real-time operational capture
  Record delays, observations and operational activity as work happens to improve visibility and reporting confidence.
- One source of operational truth
  Help reduce reporting inconsistencies by improving the connection between field activity and operational reporting.
- Reduced reconciliation effort
  Minimise discrepancies between manual reporting and operational systems through cleaner, more consistent data capture.
- Better operational visibility
  Give supervisors and operational leaders clearer insight into shift activity, delays and operational performance.



The deputy's shift pack starts here: forms, delays and shearer trace

Key features for everyday use

- Live district visibility
  View operational activity in real time through a practical interface designed to support field-based decision-making.
- Delay capture & coding
  Record operational delays quickly and consistently to support stronger reporting accuracy.
- In-the-moment commentary
  Capture operational context and observations while activity is happening to help reduce reporting gaps.
- Offline capability
  Designed to support underground environments where connectivity may vary, helping teams continue capturing information in the field.
- Shift sign-off & reporting
  Support greater confidence in end-of-shift reporting through structured workflows that improve consistency.
- Connected operational visibility
  Integrate with wider MOS capabilities to support stronger reporting, visibility and operational awareness.

This software is about helping operations improve reporting confidence and create a clearer operational picture, not just replacing paperwork.

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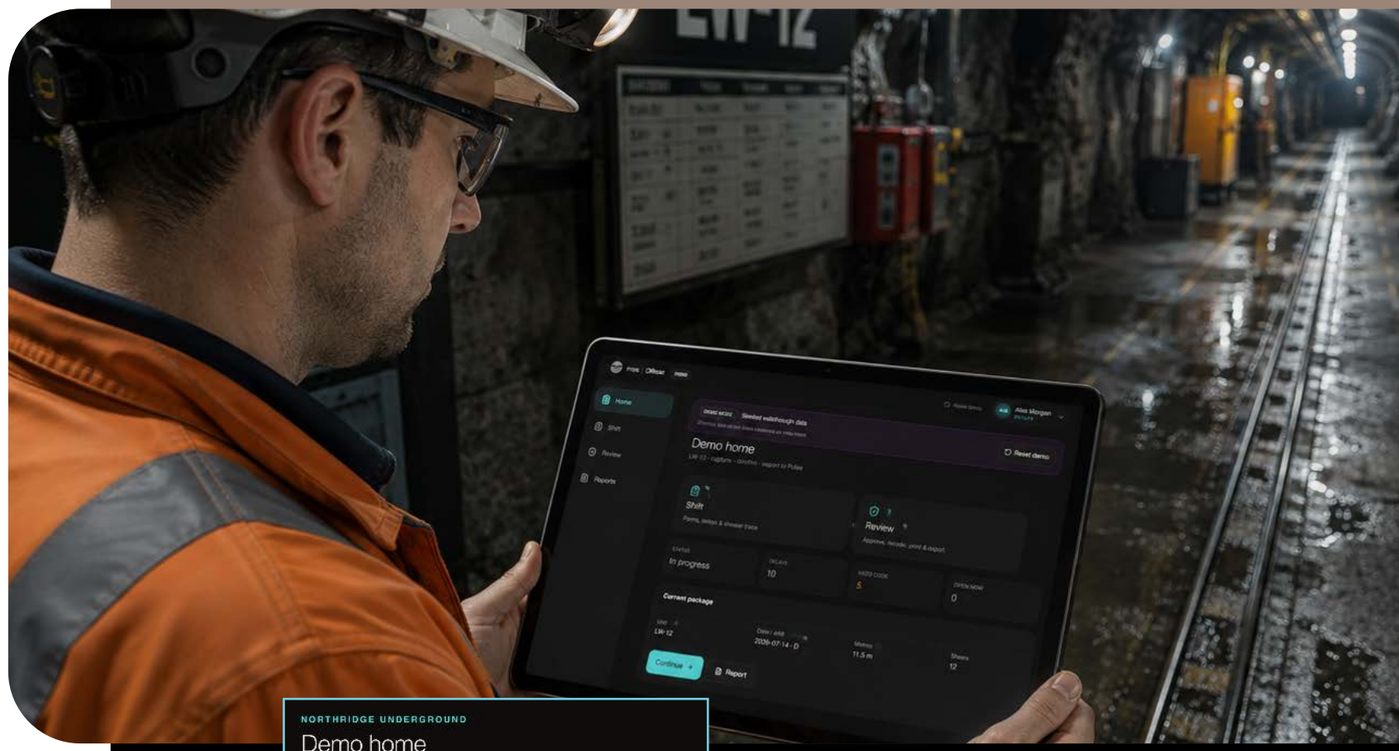
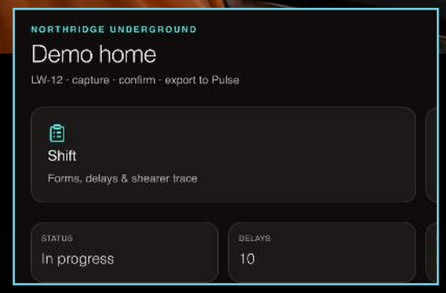
Why choose Official®?

mos | Official® has been developed to help operations improve reporting accuracy, strengthen visibility and support more informed operational decision-making.

- Built for underground operations
  Designed specifically for the realities of underground environments where timely, accurate information matters.
- Better visibility across the shift
  Give leaders and operational teams clearer insight into delays, activity and field-based performance.
- Improve reporting confidence
  Support stronger operational reporting through real-time data capture and improved consistency.
- Easy to use
  The platform is designed to present operational information in a practical, easy-to-understand format.
- Support when you need it
  Mapped Out Solutions provides training and ongoing support to help your team confidently adopt and use the platform.

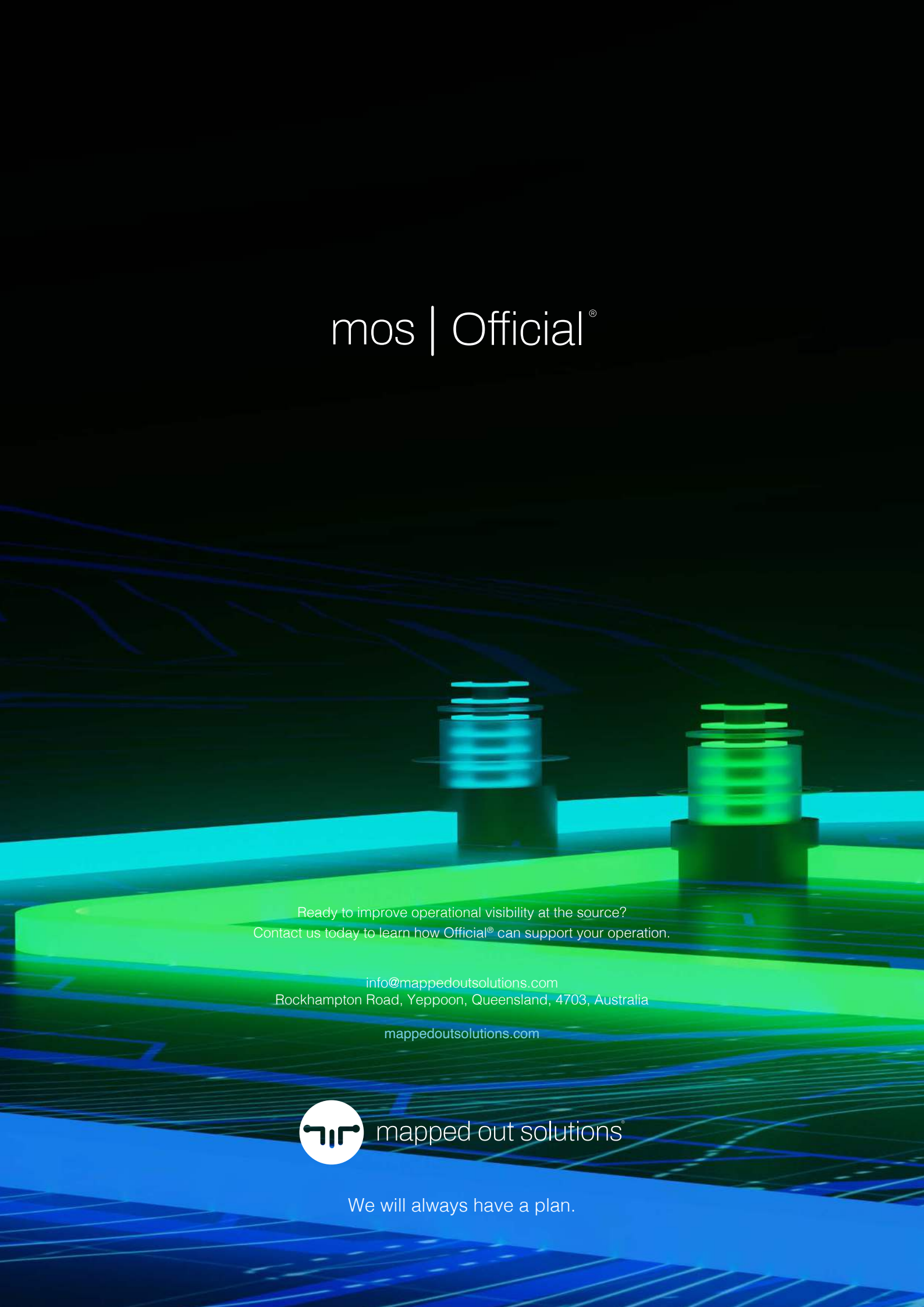




Live delay count and shift status, captured at the face

Planning made simple

With mos | Official®, production and delay data is captured and coded at the face, creating one source of truth for the shift. Teams gain clearer reporting, more accurate delay ownership and greater confidence in the information carried from deputy sign-off through to superintendent review.


mos | Official®
Ready to improve operational visibility at the source?
Contact us today to learn how Official® can support your operation.
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mapped out solutions®
We will always have a plan.